PREPARED BY

DR KATE BARNETT OAM
CAROLE STRONG

STAND OUT REPORT

CULTURAL CONNECTIONS EVALUATION

COMMUNITY CONNECTORS TRAINING FEEDBACK:

NOVEMBER 2021 WORKSHOP

DECEMBER 7TH 2021

FOR THE MULTICULTURAL COMMUNITIES COUNCIL OF SA (MCCSA)

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CULTURAL CONNECTIONS IN DISABILITY: EVALUATION OF TRAINING

COMMUNITY CONNECTORS WORKSHOP SURVEY: NOVEMBER 5TH 2021

Feedback from workshop participants was structured around a five-point Likert scale designed to measure gains in learning and confidence, as well as the likelihood of being able to transfer these outcomes to the Community Connector role.

Ratings ranged from 'Not at all' to '25% change' to '50% change' to '75% change' to 'A lot -100% change'.

A total of 24 Connectors were invited to attend and 11 participated in the training. Of these **9** have provided survey feedback and their responses are summarised in this report. Only 1 community was not represented because their Connector was overseas at the time of the workshop. (However, ongoing interaction with the Connector by the trainer and project staff indicates a high level of confidence and experience in navigating the NDIS)

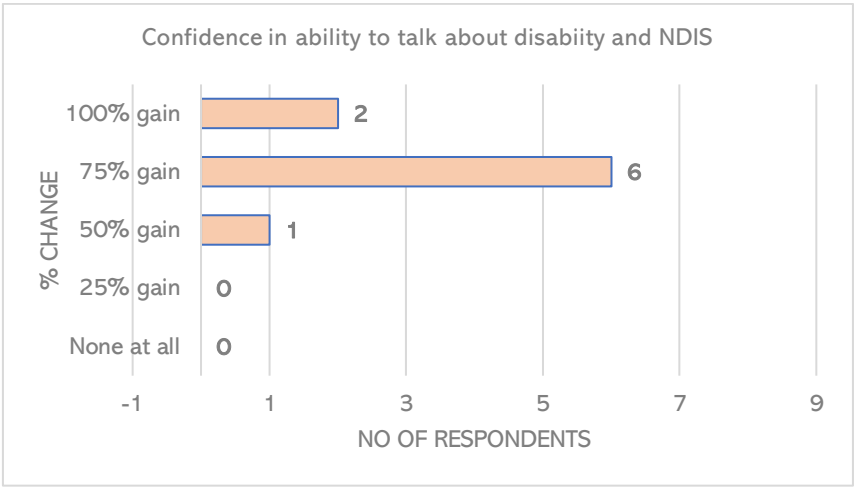
These are encouraging participation rates (as the workshop was not a compulsory component of overall training) and survey response rates are excellent.

RATINGS OF CHANGE IN UNDERSTANDING

Change in confidence to talk about disability and the NDIS

All but 1 of the 9 respondents **(88.9%)** have rated their confidence to talk about the NDIS and disability as having **improved by between 75% and 100%.** The remaining person believes they have experienced a 50% gain, and no-one indicated that there had been zero change in their level of confidence

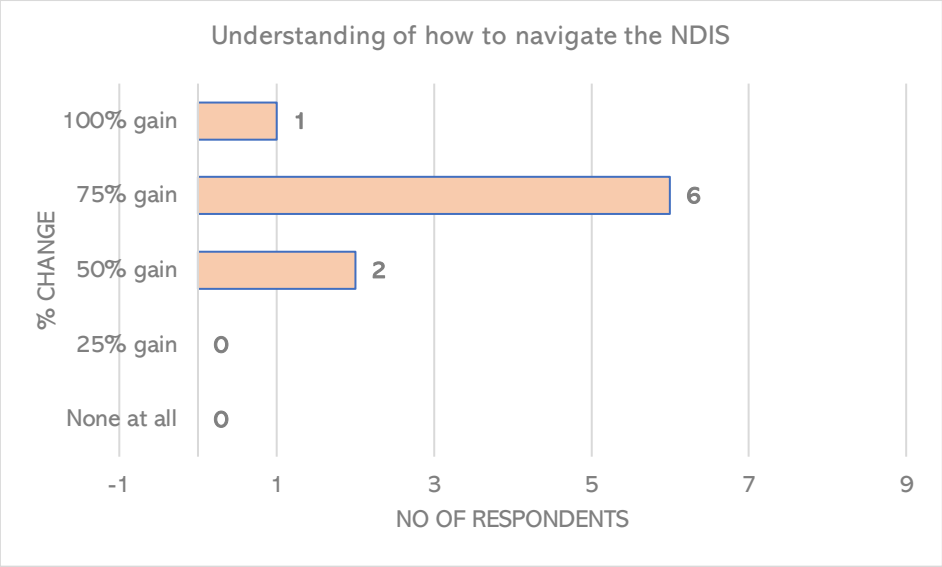
FIGURE 1: CHANGE IN CONFIDENCE IN ABILITY TO TALK ABOUT DISABILITY & NDIS



Change in understanding of how to navigate the NDIS

The majority of participants **(88.9%)** have rated their confidence in understanding how to navigate the NDIS as having **improved by between 75% and 100%.** Only two people described a 50% gain, and no-one indicated that there had been zero change in their understanding.

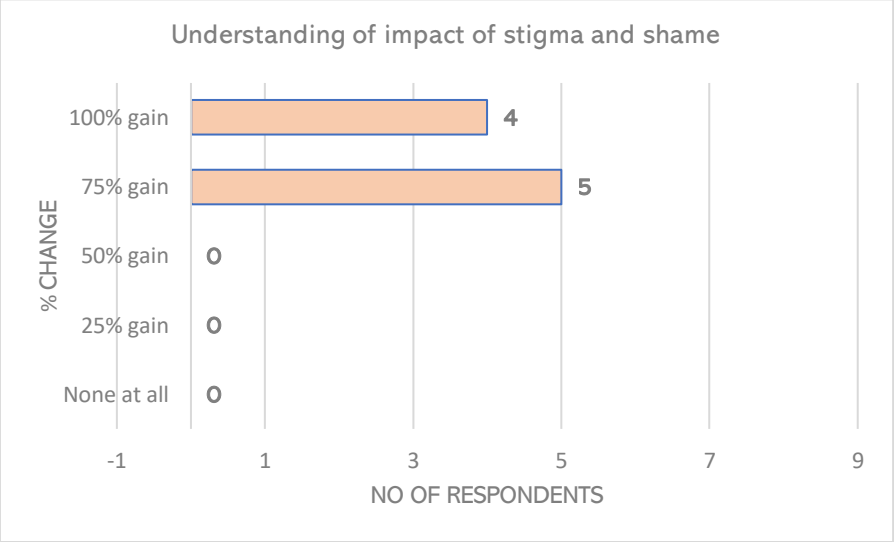
FIGURE 2: CHANGE IN UNDERSTANDING OF HOW TO NAVIGATE THE NDIS



Change in understanding of impact of stigma and shame

The majority of the 9 respondents have rated their understanding of the impact of disability-related stigma and shame as having **improved by between 75% and 100%.**

FIGURE 3:CHANGE IN UNDERSTANDING OF IMPACT OF STIGMA AND SHAME

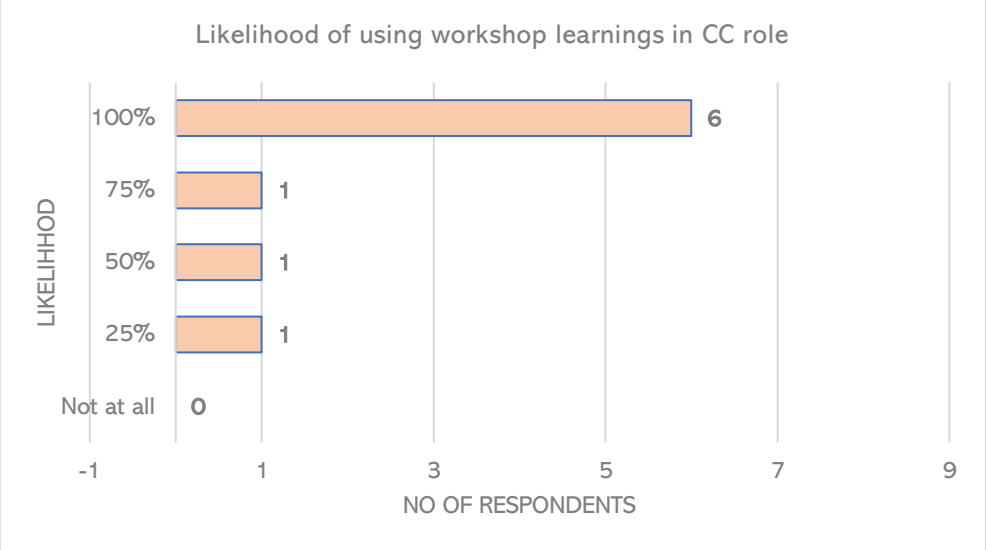


RATING LIKELIHOOD OF APPLYING LEARNINGS FROM WORKSHOP

Likelihood of applying Workshop learnings to the Community Connector role

The majority of respondents (66.7%) have rated the likelihood of applying the learnings gained from the November 2021 Workshop to the Community Connector role at **100%** and a further 11.1% at **75%.** One person believes there is a 50% likelihood, and one indicated that there was zero likelihood of applying these learnings.

FIGURE 4: LIKELIHOOD OF APPLYING WORKSHOP LEARNINGS TO COMMUNITY CONNECTOR ROLE



Preference for learning topics in 2022 training

None of the suggested topics for 2022 training was rejected, and the overwhelming majority expressed strong interest in all, with a minority of 'Maybe' votes. In order of preference, these are the preferred topics, which can be seen as respondents' perceived unmet learning needs:

1 How to include people living disability & their families in community activities (8/9 Yes)

Meet people from disability organisations to discuss their areas of expertise & inclusion (8/9 Yes)

2 Supports & resources available and how to connect to them (7/9 Yes)

How to develop an NDIS Plan (7/9 Yes)

How to manage NDIS funds (7/9 Yes)

Overcoming barriers to inclusion, especially stigma and shame (7/9 Yes)

3 How disability & NDIS affect people with living with disability & their families at different life stages (6/9 Yes)

Only one person suggested an additional topic: *learning about different assistive technology options.*

Conclusion and additional comments

Respondents have provided very positive feedback about their training which they rate as having enhanced their levels of understanding of the impact of disability-related stigma and shame on families and communities, as well as their understanding of the complex NDIS and how to navigate it. It is also encouraging to see that this knowledge has also translated into enhanced levels of confidence to talk with communities about disability and the NDIS and that the majority believe they can apply their learnings to the Community Connector role.

The trainer has observed that they have varying levels of experience and confidence, which is to be expected. They are also keen to continue their learning, and it is hoped that the MCCSA has the resources to respond to their preferred learning topics in 2022.